

Marie-Eve's story



Suffering from endometriosis for nearly 20 years, Marie-Eve is in constant unbearable pain, similar to that of a contraction. Reaching her limit, she decides to seek help, but unfortunately, she hits a brick wall. Of the three gynecologists she sees over the years, all are skeptical about her illness.

One of the gynecologists finally agrees to operate on her. But after three procedures that confirm the presence of endometriosis, he still does not believe Marie-Eve.

From 2005 to 2009, Marie-Eve finally gets a reprieve when the pain disappears. During this period, she marries her spouse, Marc-Raymond, hoping for a bright future. Then, in 2009, her world crumbles. Once again, she is suffering from agonizing pain.

So she returns to the gynecologist who performed her hysterectomy, hoping to find answers. He tells her that it is not possible for her pain to have returned. He even adds that she should see a psychologist and take antidepressants. In his opinion, the problem is "in her head".

Distraught, Marie-Eve wants to see another specialist. Because she is already under the care of a gynecologist, her only option is to add her name to a waiting list and sit tight for nearly two years in order to see another doctor.

In the meantime, she and her husband try in vain to find a solution. When their situation seems hopeless, a colleague

of Marc-Raymond tells him about Teladoc Medical Experts, a benefit he qualifies for as part of his critical illness insurance **through Combined Insurance.**

Marie-Eve immediately contacts a Teladoc Medical Experts's nurse. The nurse gives Marie-Eve the names of three gynecologists who are accepting new patients in her region. The nurse also collects all of Marie-Eve's medical files to have them examined by an expert. The expert recommends medications and strongly suggests that she see a different doctor.

"It's the first time that I felt like someone was listening to me."

"Teladoc Medical Experts was my lifeline."

In one month, Marie-Eve gets an appointment with one of the recommended gynecologists. This renowned specialist decides to operate on Marie-Eve the following week to remove her right ovary and

five cysts in her bowel. He also prescribes pain medications and has her admitted to a clinic for a unique treatment. Without his help, Marie-Eve would have had to wait eight years before being able to enter this specialized clinic.

Three years later, while reading the front page of a newspaper, Marc-Raymond learns that the gynecologist who believed that Marie-Eve's problem was psychological had been disbarred.

Since that time, Marie-Eve and Marc-Raymond are continually recommending Teladoc Medical Experts to others to help them avoid risking their health due to improper treatment.

"They listened to me and understood me, and I was able to get a fresh start. **Best Doctors w**as my lifeline."

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